



WASTE MANAGEMENT INC.

2749 Loop 336 East
Conroe, TX 77301
(800) 800-5804

September 19, 2018

Re: Waste Collection Service Day Change Effective October 18, 2018

Dear Estates of Fannett Resident:

Nobody likes surprises; therefore, we are taking this opportunity to notify you of changes we are making to your service schedule to better serve you. These changes are part of our ongoing effort to achieve operational excellence, consistency, reliability and ensure the safety of our employees and your community. All residents in your area will now receive collection service as described below.

Waste Collection on: THURSDAY
BULK Collection on: LAST THURSDAY OF THE MONTH

Starting **Thursday, October 18th** waste material will be collected **every Thursday**, and thereafter. Starting **the month of October 2018** BULK waste material will be collected **the last Thursday of the month**, and thereafter. As a result, the time of day you are serviced may vary as well. Please ensure that you have your items out for collection by **7am every Thursday**.

We appreciate your patience and apologize for any inconvenience this may cause. **Our Call Center Agents are available to serve your questions at 800-800-5804, Monday through Friday from 8:00 am to 5:30 pm (Central Time).**

We appreciate the continued opportunities to serve your community and thank you for being a valued Waste Management customer.

REMEMBER... Effective October 18th

- Your pick-up days for **Waste Collection Service** will change to **Thursday**.
- Your pick-up day for **BULK Waste Collection Service** will change to the **last Thursday of every month**.

Sincerely,

Your Waste Management of Texas, Inc. Service Team

From everyday collection to environmental protection, Think Green.® Think Waste Management.